

October 6, 2015

**Los Angeles County
Board of Supervisors**

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Sheila Kuehl
Third District

Don Knabe
Fourth District

Michael D. Antonovich
Fifth District

TO: Mayor Michael D. Antonovich
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe

FROM: Mitchell H. Katz, M.D.
Director



SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT THE
DEPARTMENT OF HEALTH SERVICES AND LOS
ANGELES COUNTY FOR THE AFFORDABLE CARE ACT**

Mitchell H. Katz, M.D.
Director

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*To ensure access to high-quality,
patient-centered, cost-effective
health care to Los Angeles County
residents through direct services at
DHS facilities and through
collaboration with community and
university partners.*

As requested by the Board at the meeting of December 4, 2012, the following report is an update on various issues relating to the County's implementation of the Affordable Care Act (ACA). At its meeting on November 5, 2013, the Board instructed the Director of the Department of Health Services (DHS) to continue to report to the Board on a monthly basis on the implementation of the ACA; and at its meeting on April 7, 2015, the Board requested a report on a quarterly basis.

UPDATE

As detailed in the attachment, DHS continues to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me at (213) 240-8101.

MHK:css

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services
Department of Public Health
Department of Mental Health





Status Report on Implementation of the Affordable Care Act (ACA)

October 6, 2015



**Mitchell H. Katz,
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Director

Los Angeles
County
Department of
Health Services



**Cynthia A.
Harding, M.P.H.**

Interim Director

Los Angeles
County
Department of
Public Health



Robin Kay, Ph.D.

Chief Deputy

Los Angeles
County
Department of
Mental Health

20 Months After Medicaid Expansion Under Affordable Care Act

- Implementation of the ACA is benefiting all of LA County
- County Departments Working Together to Implement ACA
- Increased Collaboration Results in Better Population Health, Behavioral Health, and Patient Care for Families and Individuals
- Continue to work closely with our key partner DPSS

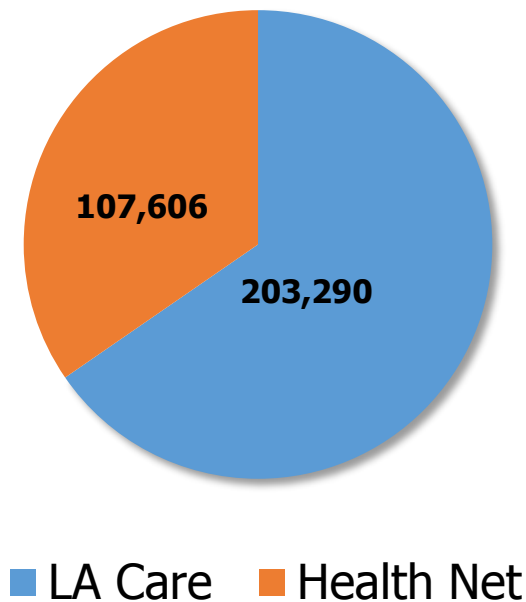
Enrollment & Outreach



DHS Medi-Cal Managed Care Enrollment (as of September 2015)



Total Enrollment
n = 310,896



Gender breakdown

- Male: 54%
- Female: 46%

Age breakdown

- 0-18: 15%
- 19-64: 83%
- 65+: 2%

Distribution of DHS enrollment (LA Care¹)

- Prior DHS affiliation/family link: 29%
- Choice without prior DHS affiliation: 7%
- Assigned: 64%

1. Data from Health Net on type of enrollment not available

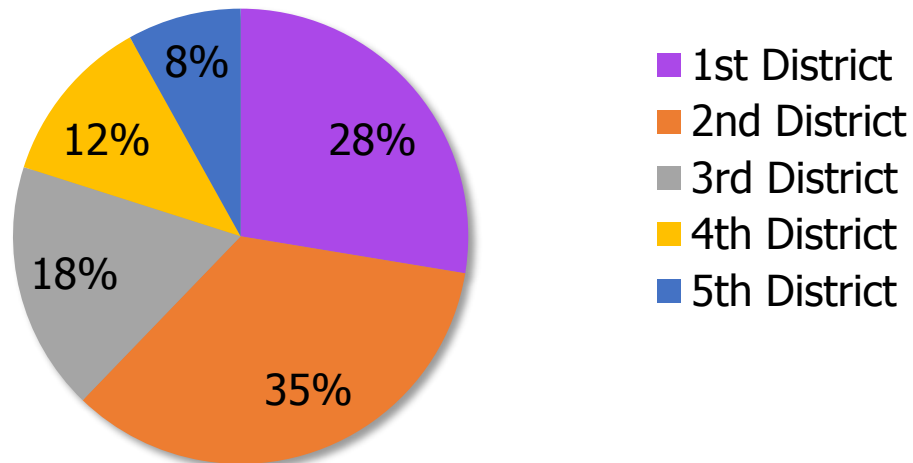


Update on My Health LA



The My Health LA program is a partnership with over 180 Community Partner clinic sites across LA County. As of August 31, 2015, there were 131,086* enrolled in the program.

MHLA Enrollment by Supervisorial District



*114,938 as of May 31, 2015 (July 7, 2015 presentation)



Covered CA Update



Statewide

- As of May 2015, Covered California has served more than 1.8 million consumers since 2014.
- Open Enrollment period is now closed, however, individuals can enroll if they have a life changing event.
- Open enrollment will re-open on November 1, 2015.

Los Angeles County

First Open Enrollment Period	Percentage of Total CA Enrollment	Second Open Enrollment Period	Percentage of Total CA Enrollment
400,889	28.7%	143,895	29.1%

Sources: Covered California press release dated 05/21/15 and <http://hbex.coveredca.com/data-research/>



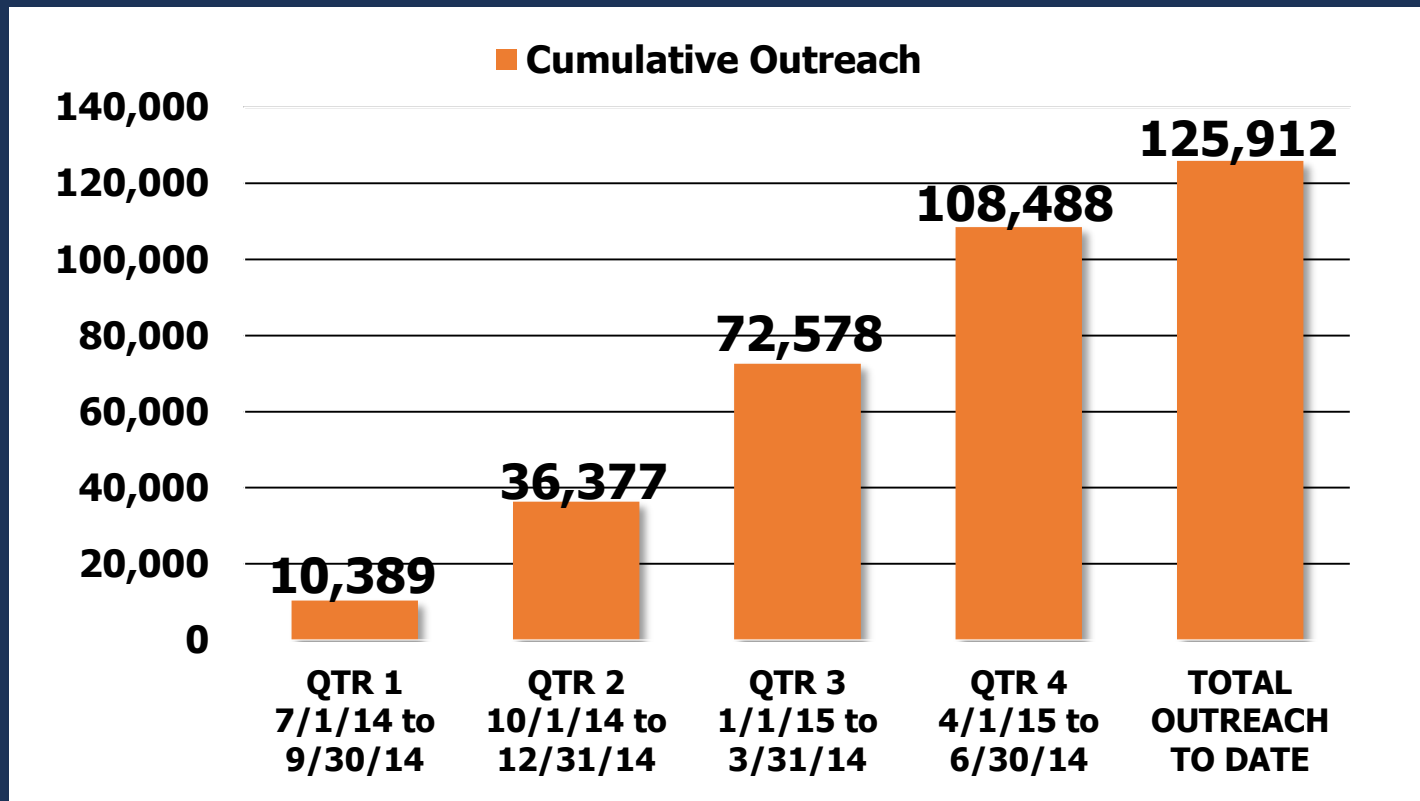
Medi-Cal Outreach, Enrollment & Retention Projects

- **DHCS Medi-Cal Outreach and Enrollment Grant (AB 82)**
- **DHCS Medi-Cal Renewal Assistance Grant (SB 18)**
- **Medi-Cal for All Income-Eligible Children (SB 75)**



Medi-Cal Outreach & Enrollment Project

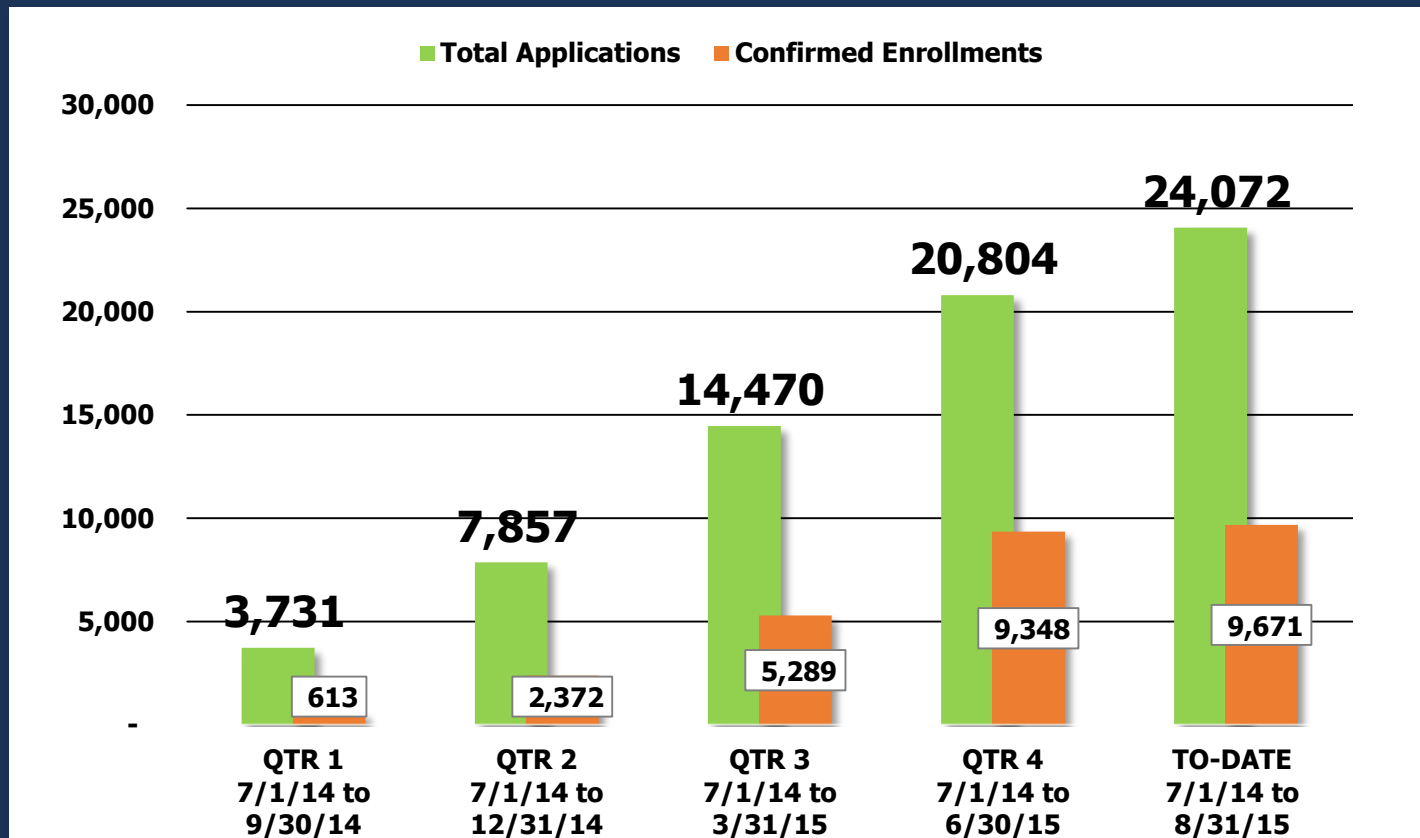
DHCS Medi-Cal Outreach and Enrollment Grant
July 1, 2014 through August 31, 2015





Medi-Cal Outreach & Enrollment Project

Cumulative DHCS Medi-Cal Applications and Enrollments



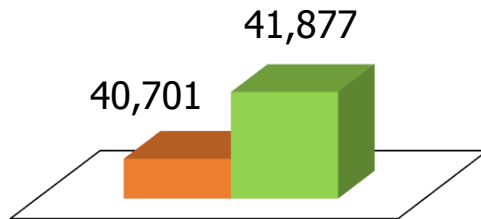
Service Delivery & Integrated Health



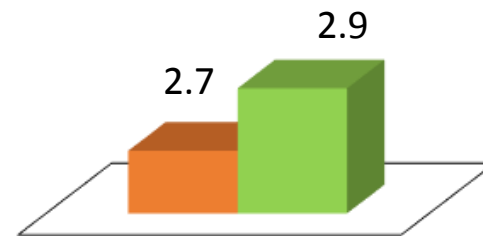
e-Consult Update

eConsults

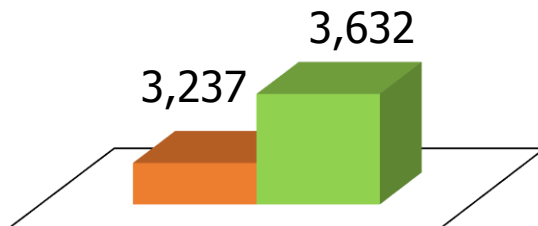
■ April-June ■ July-Sept



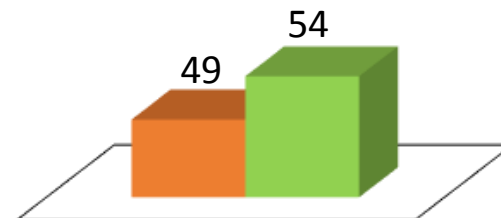
Specialist Review & Response Time (days)



of Submitting Providers (DHS/CP)

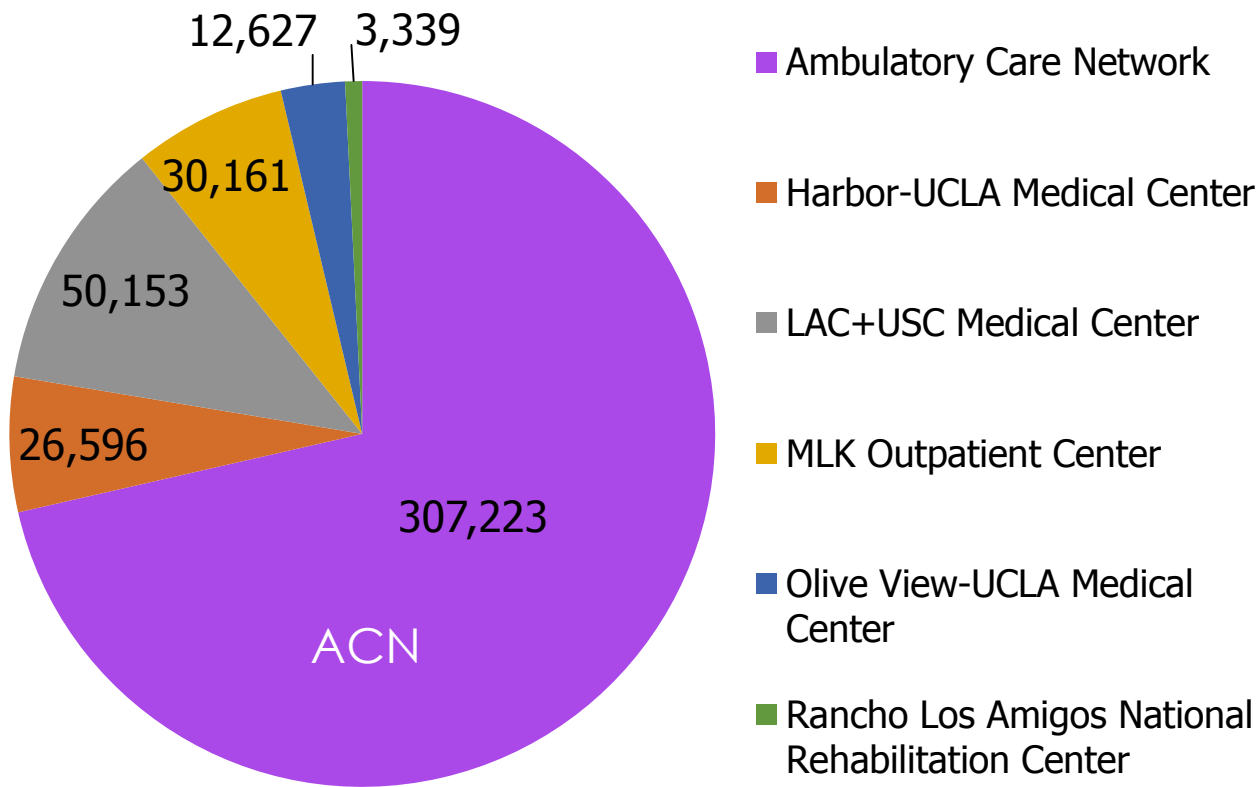


of eConsult Specialties





DHS Empanelment by Facility



435,466 patients have been empaneled as of August 2015



ACA: Parity for Substance Use Disorder Treatment

Aug 2015

CMS approved
DHCS' DMC-
ODS Waiver
Standard
Terms and
Conditions

Sept 2015

DPH-SAPC
completed
initial
stakeholder
input process

Oct 2015

Finalize plan &
recommend to
Board of
Supervisors to
opt in to
State's DMC-
ODS Waiver

Spring 2016

Finalize LA
County
participation
and initiate
launch of new
services



ACA: Opportunities for Reimbursement of Patient Care

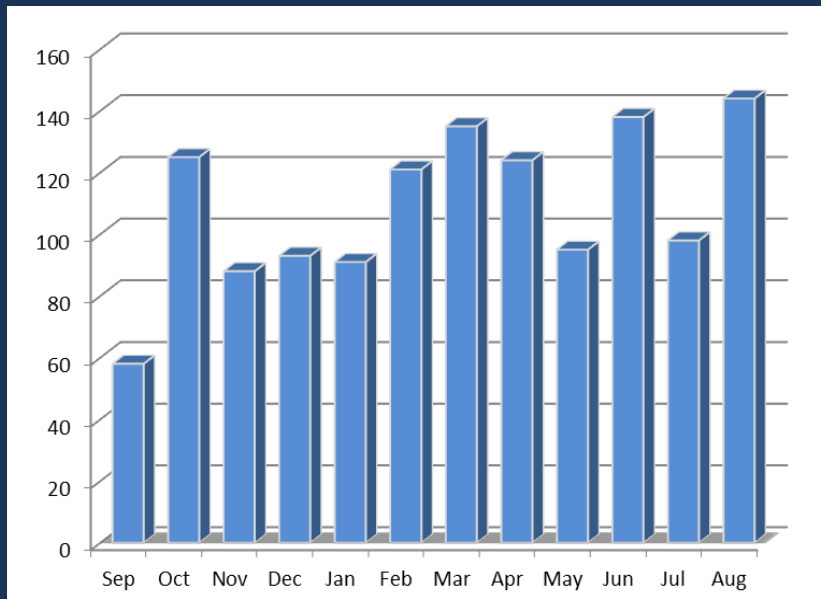
Revenue Generation/ Billing for Services	Partnering with DHS on billing services utilizing DHS billing contractors
	Pilot for TB Direct Observed Therapy established billing pathway with Medi-Cal
	Targeted Case Management Pilot plans for training of DPHNs across CHS by 12/2016
Electronic Health Records (EHR)	DPH joined the ORCHID oversight committee
	Initial ORCHID rollout in late 2016
Co-location of Primary Care in Health Centers	Established DPH/DHS workgroup to identify sites and develop implementation plan
	5 initial sites identified and planning is underway



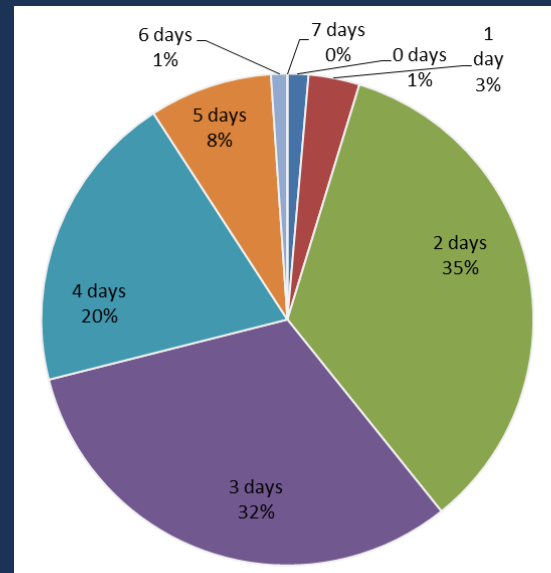
DMH Service Capacity & Access

Referrals from Medi-Cal Managed Care Plans for Urgent Appointments

Total Number of Urgent Referrals per Month
September 2014 – August 2015



Number of Days from Referral to Initial Appointment
September 2014 - August 2015



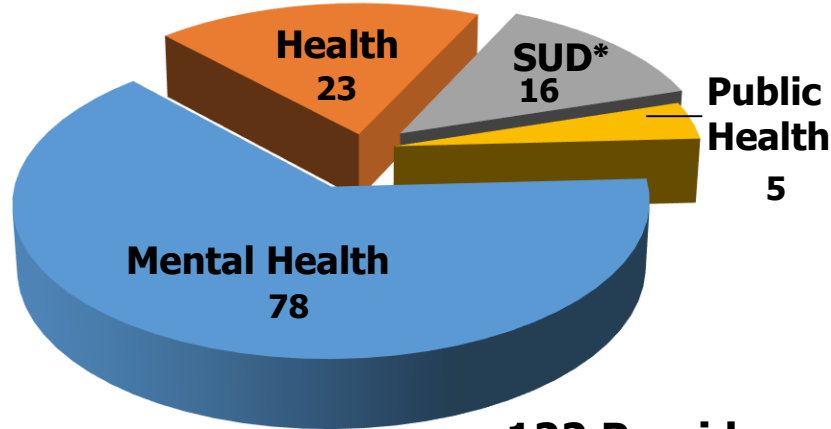
99% scheduled within 5 business days



Organizing Service Delivery: Health Neighborhoods

FY 2014-2015 Accomplishments

Health Neighborhood Participating Providers Across
all Health Neighborhoods



*Substance Use Disorder (SUD)

122 Providers

- Seven signed MOUs
- Mental Health First Aid Trainings across diverse agencies
- Four community-based conferences
- Partnerships with county departments and community initiatives
- Expansion of Health Neighborhood participation beyond service providers

FY 2015-2016 Goals

Moving Forward!

- Implement additional Health Neighborhoods
- Raise/develop trainings on common chronic medical conditions found across age span
- Develop best practices regarding care coordination
- Diversify participation in Health Neighborhoods



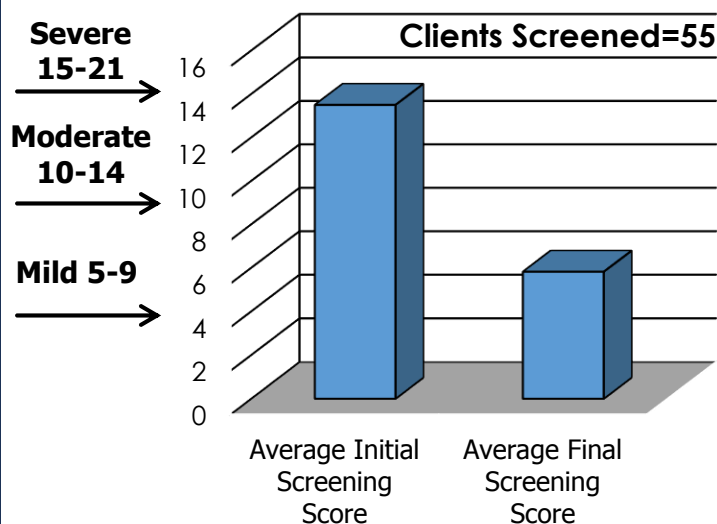
Integrated Care Initiatives: DMH-DHS Collaboration Programs

Co-located programs at
DHS health centers,
utilizing short-term
evidence-based practices

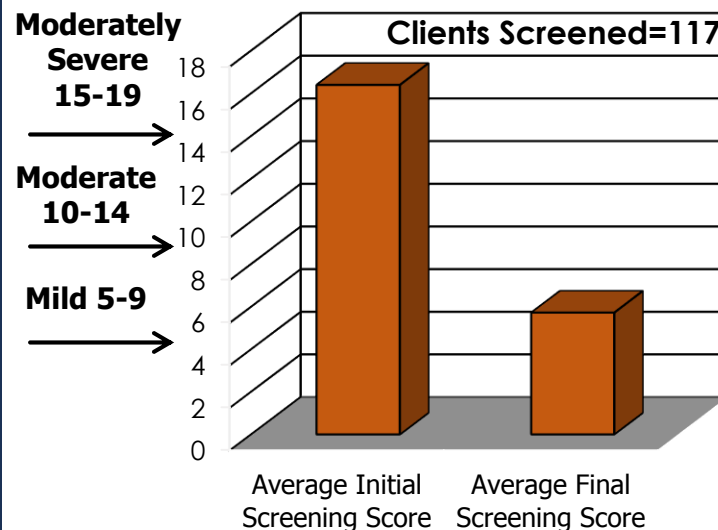
Targets "Tier II" adult
clients, with mental health
diagnoses such as
depressive disorder or
anxiety disorder

Provides treatment to individuals who face
challenges accessing mental health
services due to discomfort or stigma
associated with traditional mental health
settings

Aggregate Anxiety Scores⁺
FY 2013-2014



Aggregate Depression Scores^{*}**
FY 2013-2014



⁺Only includes scores for which initial & final screening recorded

^{*}Screening tool is the GAD-7

^{**}Screening tool is the PHQ-9. "Severe" range on the PHQ-9 tool is 20-27 (not shown.)



Integrated Care Initiatives: CARE Clinics

One-stop, centralized mental health and SUD treatment, and linkage to physical health care for every client seeking a medication appointment, provided by a multi-disciplinary CARE Clinic Team.



The CARE Clinic program was the recipient of the 2014 CSAC Challenge Award.

CARE Clinics are operational at **10** DMH clinics.

Goals



Increased linkage with primary care

Better utilization due to decreased no-shows



Decrease in psychiatric hospitalizations



Integrated Care Initiatives: Integrated Mobile Health Teams (IMHT)

The Program

Target Population: highly vulnerable chronically homeless individuals with co-morbid conditions

The Team: mental health, physical health, and substance abuse providers

The Care: a single team, providing integrated care; permanent supportive housing

\$302,697

The amount of cost avoidance during the first year of service due to reductions in psychiatric inpatient and psychiatric emergency department use.

After 12 months in the program...

72.9%

Of clients made significant progress in their mental health recovery.

61.0%

The percentage of decrease in number of days clients spent homeless.

52.7%

Of clients showed significant improvements in their physical health.

32.5%

Of clients had a significant reduction in alcohol consumption.



In September 2015, the IMHT program was awarded the Quality and Productivity award from the LA County Quality and Productivity Commission.



Update on ORCHID: Fifth DHS Launch planned for Nov 2015

On Nov 1, 2015 at 3:00 am, ORCHID will be switched on at 10 new DHS sites:

Olive View Medical Center, Mid-Valley Comprehensive Health Center, San Fernando and Glendale Health Centers, **High Desert Regional Health Center**, Antelope Valley, South Antelope Valley, Lake Los Angeles and Little Rock Health Centers as well as the Vaughn School-based clinic.

- **Key Stats:**

3.302 Million
75%

Unique patients are in ORCHID - **One Unique Patient Identifier**
Of DHS Healthcare Occurs using ORCHID

- The **Patient Wellness Portal** is offered to all active patients at ORCHID live sites
 - Nearly 16,000 patients have requested portal access and 4,100 have logged in to their personal health record
 - **Patients can access** their appointments, current allergies, active medications, immunizations, clinical and lab results, procedures, problem list, & discharge summaries
- **Final DHS Launch:** Rancho Los Amigos is scheduled to Go-Live on March 1, 2016
- **Preparation for launch at DPH clinical sites:** DHS continues to work with DPH preparing for an anticipated launch of ORCHID at DPH clinical sites with a goal of going live by the end of calendar year March 2016.



Housing for Health

On July 1, 2015, HFH launched Breaking Barriers, a collaboration with the LA County Probation Department to provide supportive housing to homeless probationers. The program will provide rapid rehousing, case management, and employment services and aims to serve 200-300 probationers over the next two years.

The Kaufman Apartments, a new development by Hollywood Community Housing Corporation, opened July 2015. The building, which is now home to 32 formerly homeless DHS patients, is located in Santa Monica, one block from the new Expo line and five blocks from the Santa Monica Pier. Onsite supportive services are provided by Step Up on Second.

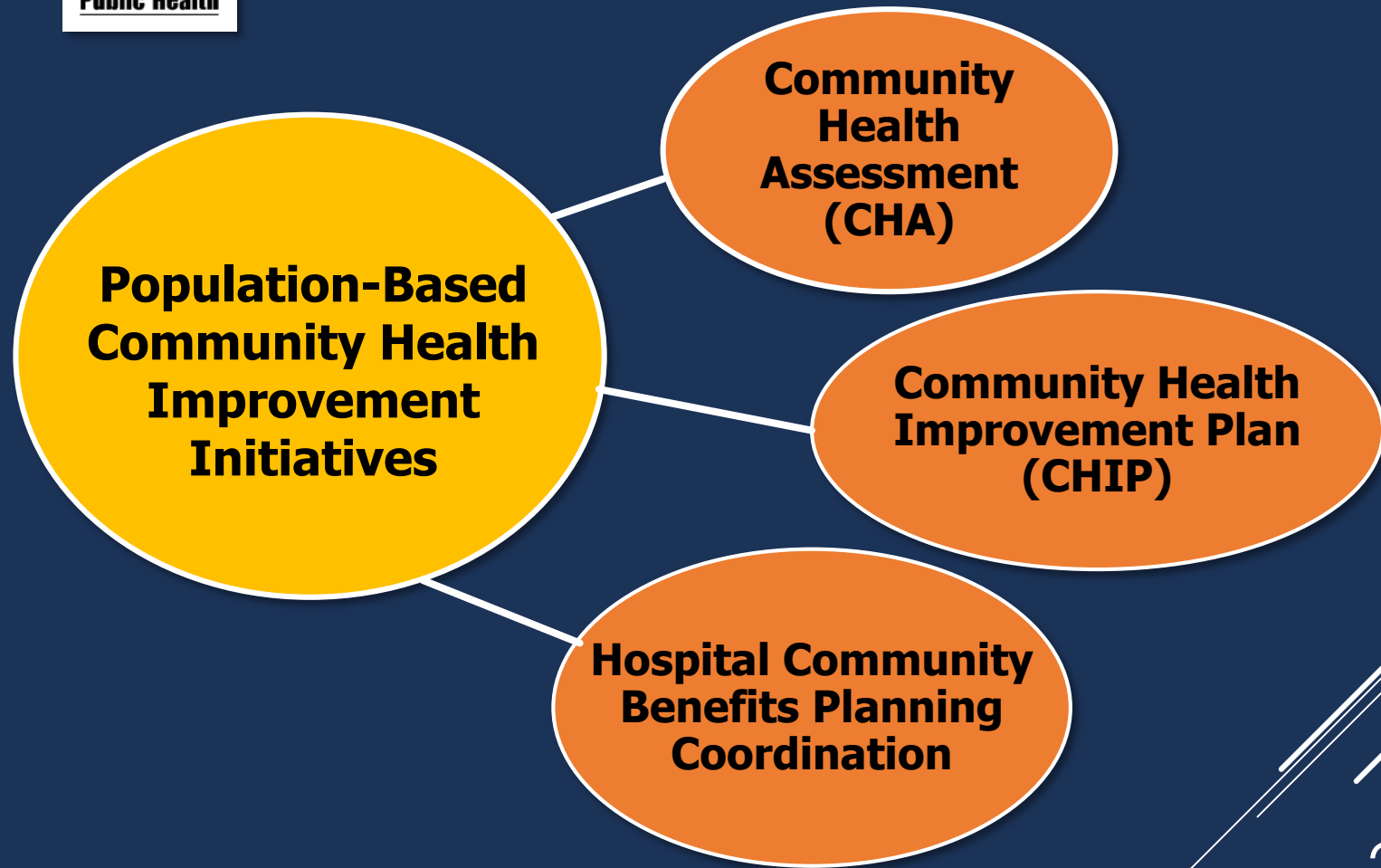


As of August 2015, Housing for Health (HFH) has provided housing to 1035 homeless DHS patients with complex physical and/or behavioral health conditions.

Population Health Initiatives



Community Health Planning





ACA Funding for LA County Public Health

Drug Medi-Cal
Expansion

Maternal, Infant,
Early Childhood
Home Visitation
Program

Epidemiology &
Laboratory
Capacity

Chronic Disease
Prevention
Strategy

Public Health
Improvement
Initiative

Community
Transformation
Grant



Lots done, Lots more to do, Together!

- Although many of the initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation

